**CITIZEN FEEDBACK TEMPLATE**

Thank you for agreeing to give feedback regarding:

Please feel free to complete this questionnaire yourself or if you would prefer, you can provide verbal feedback. Any information offered is anonymous and will be used solely for assessing the social worker’s practice.

1. Did they explain who they were and what their role was? How did they do this?

2. Did they explain why they would be working with you? How did they do this?

3. Are you happy with the work they have done with you? Are you able to identify anything in particular?

4. Were there things that you might have wanted them to do that they didn’t? Are you

 able to identify anything in particular?

5. Was there anything that they might have done better? Are you able to identify anything in particular?

6. Did they do the things that they said they were going to do? Are you able to identify anything in particular?

7. If you could change one thing about their work with you, what would it be and why?

8. Overall, how did you find working with them? Is there anything else that you would like to add?

**9. For NQSW to complete after receiving feedback**

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| Please comment and reflect upon the feedback you have received |
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