

Adult Social Care Commissioning: Who's Who Directory of Key Contacts

Name	Job Title	Key responsibilities of the role	Contact me about...	Email Contact Details
Sarah Broad	Deputy Director of Adult Services	<p>Deputise for the Executive Director of Adult Social Services</p> <p>Lead the Adult Social Care Commissioning and Contracting function including our commissioning, contracts, market development, Performance Quality and Improvement and Control Room/Brokerage functions</p> <p>Lead the wider Better Outcomes, Better Lives programme, our long-term programme of practice led change in ASC</p> <p>Support and own key 'corporate' responsibilities in ASC including finance and performance</p>	<p>Wider questions, comments and opportunities to work together on anything related to Adult Social Care and health and social care more generally in Manchester with a focus on commissioning and contracting, transformation and working in partnership to improve outcomes for Manchester residents</p>	sarah.broad@manchester.gov.uk
David Roberts	Director of Market Development	<ul style="list-style-type: none"> • Strategic Market Management and Development • Annual Fee Reviews – Statutory Process • Older Persons Care Home Lead Commissioner • Fee structures 	<ul style="list-style-type: none"> • New care provision • New care models • Social Value • Carbon Literacy • Support to OP Care Homes • Innovation Labs • Digital / Technology Enabled Care 	david.roberts28@nhs.uk

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Zoe Robertson	Head of Commissioning – Older People, VCSE and Physical Disability	<ul style="list-style-type: none"> • Extra Care Housing • Unpaid Carers • Independent Advocacy • Housing Related Support – retirement housing • Older People, including Dementia Strategy • Lead Commissioner for Our Manchester Disability Equality and Inclusion Partnership • Lead for Better Outcomes Better Lives and the production of the Commissioning Plan 	<p>My key responsibilities, in particular:</p> <ul style="list-style-type: none"> • Any queries about older people’s commissioning • The MLCO Commissioning Plan development • VCSE queries • Happy to signpost as necessary to other colleagues 	zoe.robertson@manchester.gov.uk
James Williams	Head of Commissioning – Mental Health	<ul style="list-style-type: none"> • Commissioning of bed base provision (adults of working age) including Mental Health Residential and Nursing care, Supported Accommodation, visiting and floating support • Mental Health S75 Partnership Agreement • Mental Health Moving on Project • ASC Lead for Mental Health Living Well 	<ul style="list-style-type: none"> • Anything related to Mental Health in Manchester • Partnership Agreement and work with Greater Manchester Mental Health Trust 	james.williams4@manchester.gov.uk

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David Pye	Head of Commissioning – Adults with a Learning Disability and Autism	<p>Supporting the aims and objectives of the Better Outcomes, Better Lives programme by ensuring we have a range of strengths based services to meet citizens needs now and in the future (such as):</p> <ul style="list-style-type: none"> • Supported Accommodation • Day Services • Short Breaks • Outreach provision • Community Sector services/User Led Organisations • Residential and Nursing Care services for adult learning disability • Employment services for people with a Learning Disability and/or Autism <p>I am also responsible for:</p> <ul style="list-style-type: none"> • Developing and ensuring delivery with partners of the Adult Learning Disability Commissioning Strategy (2023-2028 under development) • Implementation of Greater Manchester Autism Strategy locally • Arrangement of care for adults with a learning disability (under review) • Chair of Learning Disability Commissioning Programme Board • I sit on a range of Adult Social Care committees 	Contact me and my team about future opportunities, developments across Learning Disability and/or Autism services for adults	david.pye@manchester.gov.uk

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Lesley Hilton-Duncan	Head of Manchester Control Room	<p>Strategic leadership of Manchester's Control Room, our integrated hub for supporting flow out of hospital into the community.</p> <p>Safe and Timely Discharge of all Pathway 1, 2 and 3 citizens from Manchester hospitals – hospital delays</p> <p>Leadership for Manchester's new centralised care brokerage function - homecare</p>	<p>Manchester Control Room</p> <p>Care Brokerage</p> <p>Delayed discharges from hospital</p>	Lesley.Hilton-Duncan@manchester.gov.uk
Paul Bickerton	Performance and Quality Improvement Manager - Adult Social Care Homecare Lead Commissioner	<ul style="list-style-type: none"> •Responsible for the quality of provision across our Extra Care Schemes •Responsible for the ongoing assessment of care homes to meet the Dementia specification and outcomes for Older People. •Lead Commissioner for Manchester Homecare provision across the City. •Responsible for the ongoing improvement and quality of care provided by all commissioned services, including, care homes, homecare and day care. •Lead for workforce development across the commissioning directorate. •Chair of the Manchester Improvement Group. 	<p>My key responsibilities, in particular:</p> <ul style="list-style-type: none"> •Leading the Performance and Quality Improvement Team •Contributing to the commissioning leadership group within ASC •Facilitating numerous improvement initiatives via the improvement group, these have included, red bag, NHS digital, care home quality framework, recruitment fair, etc •Signposting and support providers across Manchester in day to 	paul.bickerton@manchester.gov.uk

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James Probert	Head of Contracts	<ul style="list-style-type: none"> •Responsible for 3rd Party Provider Contracts for delivering health and social care services •Support the Commissioning Cycle for new and expiring services such as homecare •Strengthening non-quality related performance in commissioned services •Driving Social Value and Environmental Benefits into Service Design and Delivery 	<ul style="list-style-type: none"> •Contracts •Procurements •Business Cases •Social Value •Carbon Literacy •Non-Quality focused KPIs 	James.probert@nhs.net