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    Title[Citizen and Carer Adult Social Care Journey]
    FCS[First Contact Service] --> IA[Initial Assessment]
    FCS --> AS[Appropriate and Proportionate Care Act Assessment]
    IA --> RPA[Reablement/Primary Assessment via Integrated Neighbourhood Teams]
    IA --> NA[NEEDS ASSESSMENT]
    NA --> AN[Assessment of Need is completed for both Citizens and Carers]
    AN --> CCP[A Costed Care Plan is completed to determine the Citizen/Carers Personal Budget]
    CCP --> PS[Personalisation: Support planning]
    PS --> CAS[Choose and Arrange Services]
    CAS --> OSA[Ongoing Support and Advice]
    OSA --> R[Review]
    R --> RPA
  
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Citizen and Carer Adult Social Care Journey

First Contact Service

Initial Assessment

Appropriate and Proportionate Care Act Assessment

Reablement/Primary Assessment via Integrated Neighbourhood Teams

NEEDS ASSESSMENT

Assessment of Need is completed for both Citizens and Carers

A Costed Care Plan is completed to determine the Citizen/Carers Personal Budget

Personalisation: Support planning

Choose and Arrange Services

Ongoing Support and Advice

Review

Review to be completed:

- 6 weeks following initial assessment
- Annually
- Unscheduled - if needs appear to have changed

For Carers:

- Personal Budget
- Carer's Menu of Services
- Referral to Manchester Carers Network for further advice and support

For Citizens:

- Personal Budget (Virtual/Cash PB)